



E-invoicing means increased safety, reduced costs, decreased CO2 emissions and traceability for Luftfartsverket's invoicing processes

CHALLENGE

In 2005 Luftfartsverket (LFV) started to scan their invoices in order to streamline the invoicing process. Shortly afterwards, the Swedish government legislated that all Government authorities had to implement e-invoices. LFV contacted Pagero via their ERP provider, IFS Applications – as Pagero and IFS have agreed on a global e-invoice integration between the companies solutions. As a result, Pagero became the obvious and natural operator for LFV in the progress of increasing their inbound e-invoices (also internally).

SOLUTION

During 2007 LFV and Pagero initiated a supplier enrollment project to increase the volume of inbound e-invoices. In the summer of 2008, the suppliers of LFV received the first information about how to start sending e-invoices to LFV. The principal argument for LFV to implement e-invoices was to increase the quality and streamline the invoicing process, contribute to decreasing CO2 emissions and also to meet the Swedish Government's e-invoice legislation. The goal is that over 70% of the 100.000 inbound invoices are sent electronically to LFV before the end of 2011. Using e-invoices are in line with the vision of LFV's environmental engagement to become a 100% climate neutral organization.

RESULT

The implementation of e-invoices within the LFV organization has been very successful. LFV see the benefits of reduced paper invoices as the process of transportation, opening envelopes/scanning, archiving are too expensive (including lower information quality, i.e. decreased errors). An e-invoice also offers higher safety as the invoice is pre-validated in Pagero Online (e-broker) and easier to track in the system.

The response from the suppliers has been positive and it was easier to enroll them than LFV initially thought. The advantages of e-invoicing can be difficult to understand, but it is foremost the technical issues that the suppliers have questions and require initial support (30-60 minutes).

The collaboration with Pagero has been fantastic. The Pagero Service Center has swiftly answered questions and taken care of questions in a very professional manor.

"An e-invoice has much higher quality than our scanned paper invoices, as scanning solutions not to seldom interpret the invoices in an incorrect way" - Anna Kaihola, System developer, LFV.

"An important issue for LFV when implementing e-invoice was the commitment and knowledge from all of the involved parties. It is important to talk the same language and that the right questions are addressed. That's the ingredients of making a good, safe and efficient implementation possible" -Thina Johansson, Product Manager, LFV.

COMPANY PROFILE

Company: Luftfartsverket (LFV)

Industry: Transport & Distribution

ERP/Workflow: IFS Applications version 7

Solution: supplier enrollment e-invoice

About LFV:

The LFV Group consist of the State enterprise (Luftfartsverket) and its subsidiaries and associated companies. LFV operates 16 airports and is responsible for air navigation services in Sweden.

