



Receiving e-invoices means efficient routines for Schenker Åkeri

CHALLENGE

To streamline and rationalize within all business segments is an important aspect for Schenker Åkeri. An example of that is the introduction of e-invoices.

Schenker Åkeri got into contact with Pagero shortly before summer in 2008 after recommendations from Schenker AB. In August 2008 an e-invoice project with Pagero started up targeting the suppliers of Schenker Åkeri.

SOLUTION

Schenker Åkeri engaged Pagero to get the suppliers to start sending e-invoices to them instead of paper invoices.

The project started by sending out information material to all of the Schenker Åkeri customers. Then, the suppliers were contacted by Pagero Contact Center referring to the earlier dispatch. Afterwards the Pagero Service Center helped the suppliers to start their electronic e-invoice flow to Schenker Åkeri with the appropriate e-invoice solution convenient to their specific behaviour.

RESULT

After the introduction of receiving e-invoices, Schenker Åkeri experience the invoice handling much more effective. More time can be spent on other priority tasks. The handling of paper invoices including the archive handling will therefore fall off tremendously.

In proportion to many companies, Schenker Åkeri is well ahead regarding e-invoices. The financial manager Lars Björklund consider the vast part of the market is more safe with the traditional paper invoice routines, thus does not understand the advantages that an e-invoice solution brings. Having the right attitude towards a project like this and to be able to include the personnel and working towards the end goal is very important. Furthermore, Lars claims the essential part with having "the right person" that inform about the advantages with the introduction of e-invoices as the knowledge of e-invoices varies alot. Lars consider Pagero has succeeded with that task.

"Thanks to the knowledge and commitment of Pagero we are well ahead regarding e-invoices. A contributory cause for the success is that we as a customer has been engaged in the project and has contacted the suppliers as well. Without this engagement from our side, there would probably had been very hard receiving larger volymes in the long run.

- Lars Björklund, Financial Manager, Schenker Åkeri

COMPANY PROFILE

Company: Schenker Åkeri

Industry: Trucking business

ERP/Workflow: Baltzar from Palette

Solution: supplier enrollment e-invoice

About Schenker Åkeri:

Schenker develops and produces transports, logistics and information services that meet the demand of the market as regards quality, efficiency, simplicity and environmental responsibility. Schenker Åkeri is a company within the Schenker Group where the entire Swedish trucking business is gathered.

