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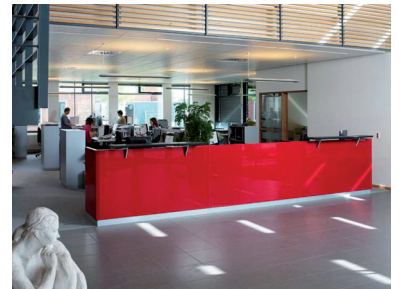
EFG EUROPEAN FURNITURE GROUP AB actively works with streamlining their manual routines in various ways in order to free resources so the group can focus on developing the business instead of administrative work. E-invoicing was primarily implemented to eliminate manual scanning, a routine that can generate errors for example regarding invoice amounts. Furthermore, EFG’s accounting, accounts payable and accounts receivable were relocated to a Shared Service Centre, which even more reinforced the need for efficiency.

“The advantage with Pagero’s solutions is that the supplier can send their e-invoices in any format and then Pagero automatically converts it to the format we want to receive, says Maria Davidsson, Manager Shared Service Center at EFG. “Another reason that we chose Pagero as our supplier was that they offered activation projects. This meant that they sent letters to our suppliers and then called them to help them get started to send e-invoices to us. Pagero also has in-house personnel who are native speaking in Danish and Norwegian. This has been very helpful as we have several Danish and Norwegian suppliers.”

EFG were actively engaged in the implementation of the new routines. Several internal meetings with IT, financials and supply chain groups assured the success of the project. EFG also appointed a contact person in the finance department who was responsible for all external questions. “It is important to appoint a person who is in charge of handling questions”, says Maria Davidsson. “Furthermore, EFG Group works actively ourselves with increasing our e-flow. It is easy to log in to Pagero Online and search for new suppliers and customers and then add them to our network with a few clicks.”

Services:

- Pagero Communication Node
- E-archive
- E-invoice validation
- Supplier activation



EFG company facts:

EFG develops, manufactures and sells products for offices and public environment. In 2010 the turnover of EFG group was approximately 1,3 billion SEK. EFG has sales offices in Sweden, Norway, Denmark, UK and France. Read more at www.efg.info.

- Number of employees: 186
- ERP system: ADAiX
- Workflow: Opto from Conrab Data
- Invoice volume per year: approximately 75 000 supplier invoices in the EFG group