

”It was very easy to start using Pagero’s e-invoicing services. Pagero took care of everything and it was one of the easiest implementations we have experienced.”

RICOH SVERIGE AB decided to start with e-invoicing for several reasons. One important reason was that the company wanted to streamline its administration. Furthermore, the company received many requests/demands from customers to start e-invoicing. Also, e-invoicing was a requirement for participation in public procurement.

”It was very easy to start using Pagero’s e-invoicing services. Pagero took care of everything and it was one of the easiest implementations we have experienced. Previous projects have been much more cumbersome and demanding”, says Lena Löfquist, Finance Manager at Ricoh Sweden AB. ”We also enjoyed the cooperation with the account manager and project manager at Pagero. Most issues are solved with good relations and clear communication.”

Pagero’s e-invoicing services have had a very positive impact Ricoh’s business. ”We have achieved our goal to streamline our invoicing,” says Lena Löfquist. ”We have improved our cash flow thanks to shorter days sales outstanding (DSO). In addition, our customer service has improved since it is easier for us to answer questions about the invoices. We also avoid sending false invoices to a much larger extent, however, if problems should occur it is easy to correct them. Furthermore, it is easy to track invoices if they for some reason did not reach the recipient. E-invoicing is also a good investment for the future as the interest is growing rapidly.”

Services:

- Pagero Server Connect
- E-archive
- Customer activation
- Extended reports



RICOH

Ricoh company facts:

Ricoh Group is a leading global provider of solutions in advanced, customer-focused technology for office and printing works. The original driving force to deliver products for document management has evolved to also offer extensive IT solutions and services through consulting or outsourcing. Focus areas include IT operations, infrastructure and printing services. Ricoh Sweden has a nationwide organization with operations in 26 locations with total sales amounting to 1 500 billion SEK. Read more at www.ricoh.se.

- Number of employees: 650
- ERP system: Jeeves
- Workflow: Jeeves Workflow
- Invoice volume per year: 200 000 customer invoices, 80 000 supplier invoices

Pagero AB
Box 11006
SE-404 21 Göteborg
www.pagero.com

PAGERO
your financial supply chain network